



## **TERMS AND CONDITIONS GREEN BEE PROCLEAN**

**Effective Date:** \_\_\_\_\_

Welcome to GREEN BEE PROCLEAN, the official online platform of GREEN BEE PROCLEAN, a professional cleaning company. Hereinafter referred to as "**GREEN BEE PROCLEAN,**" "**we,**" "**us,**" or "**our.**" Our platform offers comprehensive cleaning services tailored for residential and commercial clients who seek a trusted, eco-friendly cleaning experience.

By accessing any part of our website, you agree to comply with the terms and conditions set forth in this document. These Terms and Conditions apply to all users of our website, so we recommend that you read and understand them carefully before proceeding. If you do not agree with any part of these terms, please do not use our website or services. Any new features, tools, or services added to the website will also be governed by these Terms.

To access and use the GREEN BEE PROCLEAN website, you must be at least eighteen (18) years old. By using our platform, you confirm that you have read, understood, and agree to these Terms and Conditions, which form a legally binding agreement between you and GREEN BEE PROCLEAN. This agreement is governed by applicable laws, and "**you**" or "**your**" refers to the individual or entity accessing our services. If you do not accept these Terms, you must refrain from using our website or any associated services.

### **1. ACCEPTANCE OF TERMS AND PRIVACY POLICY:**

**1.1** By accessing and using the GREEN BEE PROCLEAN website, you agree to adhere to GREEN BEE PROCLEAN's Terms and Conditions and Privacy Policy. By submitting personal information and using our services, you confirm that you have read, understood, and consent to our Terms of Use and Privacy Policy. If you do not agree with any part of these Terms of Use or our Privacy Policy, please discontinue use of our website and services.

### **2. PLATFORM TERMS:**

**2.1** You may use the GREEN BEE PROCLEAN platform solely for lawful purposes in line with these Terms and Conditions.

**2.2** You agree not to:

- a) Use the GREEN BEE PROCLEAN platform or its content for unauthorized commercial purposes;
- b) Compromise the security of the platform or attempt unauthorized access to its systems or data;
- c) Use the platform to transmit unlawful, harassing, defamatory, obscene, or otherwise objectionable content;
- d) Violate any applicable laws or regulations;

- e) Impersonate others or provide false or misleading information—ensure that all information provided is accurate and current;
- f) Engage in any deceptive, fraudulent, or misleading activities;
- g) Abuse reporting or dispute channels by submitting false or groundless claims;
- h) Sell, license, or trade any data obtained through our services;
- i) Share someone else’s private or confidential information without their explicit consent.

### **3. ACCESS AND LICENSE TERMS:**

#### **3.1 License to Use:**

GREEN BEE PROCLEAN grants a limited, non-transferable, revocable license to use our platform and services, contingent upon compliance with these Terms.

#### **3.2 Fees and Payments:**

Service fees may vary by location, demand, and specific requirements. GREEN BEE PROCLEAN reserves the right to adjust fees as necessary, and additional authorizations may be applied to your payment for special requests or additional charges.

#### **3.3 Information Accuracy:**

GREEN BEE PROCLEAN strives for accuracy but reserves the right to correct errors in pricing, descriptions, or promotions, and to cancel or amend orders if discrepancies are found, even post-payment authorization.

### **4. NO EMPLOYMENT OR AGENCY RELATIONSHIP:**

**4.1** Except where expressly stated in these Terms or a separate written agreement, GREEN BEE PROCLEAN does not establish an employment, agency, or partnership relationship with you by providing access to our platform or services. Additionally, GREEN BEE PROCLEAN does not assume ownership of any goods or items that are ordered, used, or serviced through the platform.

### **5. ELECTRONIC COMMUNICATIONS:**

**5.1** By using GREEN BEE PROCLEAN’s services, you consent to receive electronic communications, including notifications about fees, charges, and important service updates. These communications meet all legal requirements for written notices.

**5.2** You agree to receive automated calls and messages from GREEN BEE PROCLEAN and its partners regarding your orders. Standard messaging rates may apply, and you can opt out of promotional communications at any time through Your Account Settings or the unsubscribe link in messages.

**5.3** If you order sensitive items, you acknowledge that related inquiries may need to be handled by phone, and notifications may be sent via unencrypted SMS or push notifications, which carry a risk of being accessed by unintended recipients. By using these services, you release GREEN BEE PROCLEAN and its affiliates from any liability related to such communications, as permitted by law.

### **6. INFORMATION COLLECTION:**

**6.1** To effectively deliver our cleaning services, GREEN BEE PROCLEAN collects specific personal information from you, including your name, address, email address, phone number, payment details (such as credit card numbers), and purchase history. This information is essential for processing

your orders, managing deliveries, providing customer support, and enhancing our services. For a comprehensive overview of the types of information we collect and how it is utilized, please refer to our Privacy Policy available [here](#).

## **7. BOOKING AND SCHEDULING:**

### **7.1 Service Requests and Booking Confirmation:**

Clients may book services through our website, by phone, or via email. Once a booking request is received, we will confirm availability and provide an estimated arrival time. Bookings are not guaranteed until a confirmation is provided.

### **7.2 Arrival Window and Timeliness:**

Our team operates within an arrival window to account for unexpected delays. Clients are asked to provide a 30-minute window around the scheduled time. If we experience delays, we will communicate them promptly to the client.

### **7.3 Rescheduling and Cancellations by Client:**

Clients must notify us at least 24 hours in advance to reschedule or cancel a service without penalty. Cancellations made with less than 24-hour notice may incur a cancellation fee of 50% of the scheduled service cost. Repeated last-minute cancellations may result in restrictions on future bookings.

### **7.4 Cancellation by GREEN BEE PROCLEAN:**

In rare cases, we may need to cancel or reschedule a service due to weather, emergencies, or unforeseen circumstances. In such instances, we will make every effort to reschedule at the earliest convenience. If rescheduling is not possible, clients will receive a full refund for any prepaid services.

### **7.5 Emergency Cleaning Services:**

We may accommodate emergency cleaning requests based on availability; however, such services may be subject to additional fees. Emergency requests must be made via direct phone contact for expedited processing.

## **8. SERVICE LIMITATIONS:**

### **8.1 High-Risk Areas:**

Our team cannot clean hazardous areas or handle potentially dangerous substances (e.g., biohazards, mold, asbestos). Please inform us if any areas within your property require specialized handling.

### **8.2 Specialized Equipment:**

Some cleaning tasks require specialized equipment, which may incur additional charges or scheduling considerations. Clients will be notified of any such requirements prior to service.

### **8.3 Laundry and Appliance Cleaning:**

Laundry and interior appliance cleaning require advance notification and additional fees. GREEN BEE PROCLEAN is not responsible for damages to client-provided machines or laundry mishaps due to machine malfunction.

## **9. ACCESS AND PREPARATION:**

### **9.1 Access to Property:**

Clients must ensure safe, unobstructed access to the property at the scheduled time. If the cleaning team is unable to access the property, a missed appointment fee may apply.

### **9.2 Preparation of Property:**

To optimize efficiency, we ask that clients remove clutter, toys, and other personal items from the areas to be cleaned. Our team will not be held responsible for any items left out or unprotected.

### **9.3 Securing Pets:**

For the safety of pets and our cleaning team, clients are required to secure pets in a separate area during cleaning.

## **10. LIABILITY AND DAMAGES:**

### **10.1 Damage to Property:**

GREEN BEE PROCLEAN is not liable for pre-existing damage or for items that are fragile, improperly secured, or otherwise at risk. In the unlikely event of accidental damage, clients must report the issue within 24 hours for it to be reviewed.

### **10.2 Limited Liability:**

GREEN BEE PROCLEAN's liability is limited to the cost of the service provided and does not extend to indirect, incidental, or consequential damages.

### **10.3 Insurance:**

GREEN BEE PROCLEAN maintains insurance to cover any damages caused directly by our team's actions. Claims must be submitted within 24 hours of service completion.

## **11. WEBSITE AVAILABILITY AND DISCRETION:**

**11.1** GREEN BEE PROCLEAN strives to ensure that our website and services are available 24/7. However, we cannot guarantee uninterrupted access due to potential outages, maintenance, or other technical issues. We reserve the right to modify or discontinue any part of our website or services at our discretion and without prior notice.

## **12. REGISTRATION INFORMATION REQUIREMENT:**

**12.1** To access certain features of our website, you may be required to create an account and provide specific registration information. You agree to provide accurate, current, and complete information during the registration process and to update this information promptly to keep it accurate and current. Failure to do so may result in the suspension or termination of your account.

## **13. LIMITATION OF SERVICES DISPLAYED:**

**13.1** The services and products displayed on the GREEN BEE PROCLEAN website are subject to availability. We make every effort to ensure the accuracy of the information presented; however, we cannot guarantee that all services will be available at all times. GREEN BEE PROCLEAN reserves the right to limit the quantity of services or products offered and to discontinue any service or product at our discretion.

## **14. THIRD-PARTY REFERENCES AND LINKS:**

**14.1** Our website may contain references or links to third-party websites for your convenience. However, GREEN BEE PROCLEAN does not endorse or control the content, privacy policies, or practices of these third-party sites. We are not responsible for any damage or loss caused by your use of these external sites. We recommend that you review the terms and conditions and privacy policies of any third-party sites you visit.

## **15. LINKING POLICY:**

**15.1** You may link to the GREEN BEE PROCLEAN website, provided that the link does not imply any affiliation, endorsement, or sponsorship by GREEN BEE PROCLEAN. We reserve the right to request the removal of any link that we find inappropriate or misleading. Any links to our website must comply with applicable laws and regulations.

## **16. DISABLING LINKS OR FEATURES:**

**16.1** GREEN BEE PROCLEAN reserves the right to disable any links or features on our website that we determine to be inappropriate, misleading, or harmful. This includes, but is not limited to, links that violate our policies or infringe upon the rights of others.

## **17. ENFORCEMENT OF TERMS:**

**17.1** By utilizing GREEN BEE PROCLEAN's services, you acknowledge and accept that GREEN BEE PROCLEAN reserves the right to investigate and take appropriate action against any breaches of these Terms. This includes, but is not limited to, violations related to intellectual property, security concerns, and infringements of privacy and publicity rights, to the fullest extent permitted by law.

**17.2** GREEN BEE PROCLEAN may work in conjunction with law enforcement agencies to pursue legal action against users who violate these Terms. While GREEN BEE PROCLEAN is not obligated to monitor your usage of the website or services, we maintain the right to do so as necessary to ensure the effective operation of the site, uphold compliance with these Terms, and satisfy any legal obligations or requests.

## **18. EVALUATION OF SITE CONTENT:**

**18.1** You are responsible for evaluating the accuracy and usefulness of all information, products, and services provided on the GREEN BEE PROCLEAN site. GREEN BEE PROCLEAN does not endorse or guarantee the reliability or quality of any content displayed.

**18.2** If you choose to purchase or engage with any products or services through GREEN BEE PROCLEAN or third-party providers, you do so at your own risk, and GREEN BEE PROCLEAN is not liable for any resulting issues.

**18.3** Any health or cleaning information provided is for informational purposes only and should not replace professional advice. GREEN BEE PROCLEAN does not guarantee the accuracy or reliability of such information.

## **19. INTELLECTUAL PROPERTY:**

**19.1** By accessing the GREEN BEE PROCLEAN website and services, you acknowledge that they contain content, information, and proprietary technology owned by or licensed to GREEN BEE PROCLEAN, all protected by relevant intellectual property laws and international agreements. This collective content is referred to as "GREEN BEE PROCLEAN Content."

**19.2** The GREEN BEE PROCLEAN Content includes, but is not limited to, data, text, software, images, videos, graphics, and other materials protected under copyright laws. All rights to this content are reserved. You agree not to reproduce, distribute, display, or utilize any part of the GREEN BEE PROCLEAN Content for commercial purposes without prior written consent from GREEN BEE PROCLEAN.

**19.3** Any content on the website not owned by GREEN BEE PROCLEAN is the responsibility of third parties. You must adhere to all copyright notices and restrictions associated with any GREEN BEE PROCLEAN Content. The terms "GREEN BEE PROCLEAN," the GREEN BEE PROCLEAN logo, and all related trademarks (collectively, the "GREEN BEE PROCLEAN Marks") are trademarks of GREEN BEE PROCLEAN. Unauthorized use or display of the GREEN BEE PROCLEAN Marks is prohibited. Ownership of all GREEN BEE PROCLEAN Marks, along with any associated goodwill, remains with GREEN BEE PROCLEAN. Other trademarks are the property of their respective owners.

## **20. TERMINATION:**

**20.1** GREEN BEE PROCLEAN reserves the exclusive right to terminate your access to the website or any of its services, with or without prior notice, at its discretion. This termination may occur for various reasons, including but not limited to inactivity or suspected violations of these Terms. Furthermore, GREEN BEE PROCLEAN may cease offering the website or any services at any time without notice. You acknowledge that access termination may happen abruptly and agree that GREEN BEE PROCLEAN may immediately restrict your access.

**20.2** You acknowledge that GREEN BEE PROCLEAN is not liable to you or any third party for any termination of your access to the website or its services.

## **21. MODIFICATION:**

**21.1** GREEN BEE PROCLEAN reserves the right to modify or update these Terms of Service at its discretion. We may also, without prior notice, alter, suspend, or discontinue the website or any part of its services or features, without incurring any liability. You acknowledge that GREEN BEE PROCLEAN is not responsible for any website failures or the deletion of content. GREEN BEE PROCLEAN will not be liable to you or any third party for any modifications, suspensions, or discontinuations of the website.

## **22. GOVERNING LAW AND JURISDICTION:**

**22.1** This Agreement shall be governed by and interpreted in accordance with the laws of the State of Pennsylvania. Any disputes arising from or relating to this Agreement shall be subject to the exclusive jurisdiction of the courts located in Pennsylvania, United States.

## **23. DISCLAIMER OF WARRANTIES:**

**23.1** GREEN BEE PROCLEAN provides the website and all services on an "*as is*" and "*as available*" basis, without any express or implied warranties, including but not limited to warranties of merchantability and fitness for a particular purpose. We do not guarantee that the website will be uninterrupted, error-free, or free from viruses. Any materials, information, products, or services downloaded through the website are done at your own risk, and GREEN BEE PROCLEAN is not liable for any damage to your computer system or loss of data resulting from such downloads. Some jurisdictions may not allow the exclusion of certain warranties or limitations on liability, so these

limitations may not apply to you; in such cases, our liability will be limited to the minimum required by applicable law.

## **24. LIMITATION OF LIABILITY:**

**24.1** GREEN BEE PROCLEAN and its officers, directors, employees, affiliates, and associated third parties (collectively referred to as the "GREEN BEE PROCLEAN Entities") shall not be liable for any direct or indirect damages, including but not limited to lost profits, data loss, business interruptions, or costs of substitute goods or services, arising from your use of the website or services, regardless of the legal theory involved. This includes damages related to communications you or third parties transmit, as well as content from websites that falsely claim affiliation with GREEN BEE PROCLEAN. Additionally, we are not responsible for any damages resulting from performance failures, errors, interruptions, or computer viruses. You acknowledge that these limitations are essential to this Agreement, and if you are dissatisfied with any aspect of the site or these Terms, your sole remedy is to discontinue your use of the site and services.

## **25. INDEMNIFICATION AND DEFENSE:**

**25.1** By using the GREEN BEE PROCLEAN website and services, you agree to indemnify, defend, and hold harmless GREEN BEE PROCLEAN and its officers, directors, employees, affiliates, and associated third parties (collectively referred to as the "GREEN BEE PROCLEAN Entities") from any claims, liabilities, damages, costs, or attorney's fees arising from your use of the website, any violations of these Terms, or any content you submit. This includes any disputes with third parties, breaches of your representations or warranties, or violations of laws and regulations. You also agree to cooperate with GREEN BEE PROCLEAN in defending any claims covered by this indemnification. GREEN BEE PROCLEAN reserves the right to assume exclusive control of the defense and settlement of any such claims, and you may not settle any matter without prior written consent from GREEN BEE PROCLEAN.

## **26. WAIVER:**

**26.1** The failure of either party to enforce any provision of this Agreement does not constitute a waiver of that provision or any other terms. Both parties retain the right to enforce any rights or provisions in the future, and a waiver of any breach will not be deemed a waiver of any subsequent breaches or the provision itself.

## **27. SEVERABILITY:**

**27.1** If any provision of this Agreement is deemed invalid or unenforceable by a competent court, that provision will be enforced only to the extent necessary, while the remainder of the Agreement will continue to be valid and binding.

## **28. ASSIGNMENT:**

**28.1** You may not assign or transfer this Agreement, in whole or in part, without prior written consent from GREEN BEE PROCLEAN, which may be granted or denied at its discretion. Any unauthorized assignment will be considered invalid. GREEN BEE PROCLEAN may assign this Agreement freely without prior notice. This Agreement will remain binding upon and benefit the permitted successors and assigns of each party.

## **29. FORCE MAJEURE:**

**29.1** GREEN BEE PROCLEAN is not liable for any delays or failures to perform its obligations due to events beyond its reasonable control ("Force Majeure Events"), such as natural disasters, acts of God, war, terrorism, riots, pandemics, labor disputes, government actions, or interruptions in telecommunications. In the event of a Force Majeure Event, GREEN BEE PROCLEAN will notify you promptly and will make reasonable efforts to mitigate its impact and resume performance. If the Force Majeure Event lasts longer than thirty (30) days, either party may terminate the affected services without liability, upon written notice. This clause does not excuse your obligation to pay for products or services already provided and does not affect any other rights or remedies available under these terms or applicable law.

## **30. CONTACT US:**

**30.1** For assistance with any concerns regarding GREEN BEE PROCLEAN's services or to request additional information, please reach out to us at [info@greenbeeproclean.com](mailto:info@greenbeeproclean.com) or call (215) 398-6320.

**Updated On:** \_\_\_\_\_